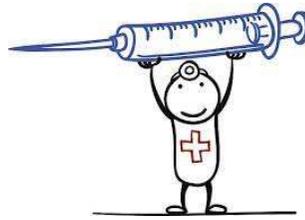


Clinics We Offer:

- Cervical smear
- Diabetes clinic
- Asthma review appointments
- Childhood immunisations
- Travel immunisations
- NHS health checks
- Antenatal care appointments
- Coil and implant insertion and removal



Useful Contact Details:

- Medical advice when out of hours: 111
- Ambulance: 999
- North Middlesex Hospital: 02088872000
- Barnet Hospital: 02082164600
- Chase Farm Hospital: 02083752999
- Royal Free Hospital: 02077940500
- Physiotherapy self-referral: t: 0333 0433 966
- Age UK: 02083754120
- Enfield Carers Centre: 02083663677
- Citizen's Advice Enfield: 08082787837
- iAPT psychological therapy: 02083423012/ 02087024900
- Crisis team: 02087023800/ 08001510023
- Samaritans: 116 123
- Cruse Bereavement: 08088081677
- Enable alcohol and drug service: 02083796010
- Solace Women's Aid: 08088025565



Abernethy House Surgery

70 Silver Street
Enfield
London EN1 3EB

02083704940

<https://www.abernethyhouse.co.uk>



Our Opening Times:

Monday: 08:00 – 18:30
Tuesday: 08:00 – 18:45
Wednesday: 08:00 – 18:30
Thursday: 08:00 – 20:00
Friday: 08:00 – 18:30
Saturday and Sunday: Closed

How To Book An Appointment:

We use a **total triage model**, meaning that you will need to provide information about why you need an appointment, and this information will be triaged by a clinician before an appointment is made. This information can be provided **online** using the **eConsult form** or **by phoning reception if you are unable to access this form**. This is to make sure that you get care from the right person at the right time. We provide telephone, video and face to face appointments depending on clinical need and patient request. Appointments will be allocated to a member of the clinical team including our nurse, paramedic, pharmacist, GP or GP trainee. If you have a medical emergency and all of our appointments are full we will ask you to call 111 who may be able to book you in their allocated slots at the surgery, or will direct you to the out of hours GP.



eConsult:

You can access eConsult on our surgery website www.abernethyhouse.co.uk eConsult is available between 06:30 and 18:30 on weekdays. When the surgery is closed you can still use eConsult for self-help advice. If you have an urgent problem please call 111.



Home Visits:

If possible, please try to phone Switchboard before 10:30 if you require a home visit. You may only request a home visit if you are housebound or are too unwell to come to the practice. You will be contacted by a clinician from the surgery to assess your problem and to decide if and when a visit is needed if the problem cannot be dealt with over the phone. You will be visited by a clinician who might not be your regular GP eg the surgery paramedic or a community nurse from the rapid response team.

Repeat Prescriptions:

If you require a repeat prescription, there are a number of ways to request them:



- NHS App
- eConsult
- Patient Access
- MyGP App
- Put the request in the surgery letter box
- Ask your pharmacist to request it on your behalf

Please allow a minimum of 48 hours, excluding weekends and bank holidays, for your request to be processed.

Test Results:



We will contact you by text message or telephone only if a result is abnormal and you require an appointment to discuss the results, or further investigations or treatment. You will not be contacted if your result is normal. If you wish to enquire about your test results please telephone 02083704940 option 4 between 11am and 3pm. Our switchboard operator will be able to tell you either that the results are normal or what the clinician has written about the result. The switchboard operator does not have access to further information and is not qualified to give medical advice.